



Investigation Form

RMA No. _____

Purchase Details

Name:	Purchase Date:
Order ID:	Model/ Product:
Event Date:	Location:

Please fill out the following questions for further investigation.

1. Issues Type (No Display/ No Output/ Heating/ Mechanical Noise).
2. The wire length between the unit and the battery bank _____ m/ ft.
3. Wire Gauge (AWG) or metric wire size used _____ mm².
4. Connected battery (Lead-Acid/ AGM/ Gel/ LiFePO4) capacity _____ Ah.
5. With loads connected: Yes or No. Which load you are using? _____.
6. Issues Details

7. Photo (If available)