



Investigation Form

RMA No. _____

Purchase Details

| | |
|-------------|-----------------|
| Name: | Purchase Date: |
| Order ID: | Model/ Product: |
| Event Date: | Location: |

Please fill out the following questions for further investigation.

1. The wire length between the wind turbine and the MPPT _____ m/ ft,
MPPT and the battery _____ m/ ft.
2. Wire Gauge (AWG) or metric wire size used _____ mm²
3. Connected battery (Lead-Acid/ AGM/ Gel/ LiFePO4) capacity _____ Ah
4. Average wind speed _____ MPH/ m/s
5. The tower height: _____ ft or _____ m
6. Suspect Components to be damage or faulty (MPPT/ Wind Turbine/ Manual Brake)
7. Issues Type (Low power/ Heating/ Mechanical Noise/ MPPT Protection)
8. With loads connected: Yes or No. Which load you are using? _____.
9. Issues Details

10. Photo (If available)